

MAIL ORDER INFORMATION FREE SPIRIT NURSERY 2018:

Ordering: Please order by email, mail or fax. Since we are not set up specifically as a mail order business, we can not take orders by phone.

Please **E-mail** your order to: freespitnursery@shaw.ca

or **fax** your order to: 1-604-530-3776

or **Mail** the order directly to the nursery and we will take good care of it.

Note: All orders must be prepaid before shipping. (Personal check or E-Transfer)

Acknowledgment: Leave us your e-mail, telephone or fax number so we can confirm your order.

Shipping dates: Let us know what is convenient for you and we will try to accommodate accordingly.

We will usually ship on Mondays or Tuesdays in order for you to receive your plants in the same week. Check your calendar when it is best for you and the plants to have them arrive. Please allow 2 to 5 working days for plants to arrive. Let us know immediately if anything has gone wrong with your package.

Hardiness: Please make sure to check on the hardiness of plants in this list for your own garden situation. We can not assume any responsibility for your particular micro climate. The USDA hardiness zones are, to our estimation, just a guideline: there is a lot of room for unexpected success and misunderstood failure. Especially on the prairies we advise to plant as soon as frost has abandoned the soil and not later than early summer. Shelter plants from harsh wind and or intense sun and keep moist until established.

Minimum order: \$ 35.00 plant value.

Shipping and Handling charges: We have separated these two charges to better reflect the actual cost of getting the plants to you. Our plants are grown in a variety of pot sizes, ranging from 1 gallon to 4" containers. The root balls are, where needed, left as intact as possible, assuring your success. If we decide to send you bare root divisions, they will be generous and willing to please. This all means that our plants are heavier than usual and a bit more cumbersome for us to deal with. Only in certain cases can we send plants in pots larger than 1 gallon.

The shipping will be charged at cost. A separate invoice will be sent after we hand your plants over to the post office. Please realize that we ship well sized plants and we do our best to ship as economically as we can. A good sized box containing 10 to 20 plants can cost up to \$100.00 to ship. Shipments of 5 plants usually start at around \$30.00. We will trust you to reimburse these costs to us.

Shipments to the US: Sorry, we are not shipping directly to the US anymore. Pick up orders only. Phyto Sanitary Certificates \$ 35.00 per order. All risks, possible delays in customs and admissible species are to be assessed and assumed by the person placing the order with us and or the person picking the plants up.

The handling charges include pulling plants from holding areas and or greenhouses, labeling, stripping the containers (if possible), wrapping and bagging the plants properly in bags or paper and packing them securely into boxes. Then we take your order to the nearest Canada Post distribution center which, on a good day, is about a 10 minute drive from the nursery. The handling charges are added to the subtotal before taxes and are subject to HST/GST. Since the plant prices in our list are the prices "as you pick them out at the nursery", you will appreciate that with the added time and materials needed to process your order, we have to add this charge.

A flat handling charge applies for all orders **up to and including 5 plants: \$ 20.00**

Each additional plant in **4", 5" or 1 gallon pot** **\$ 1.50 ea.**

Plants marked in our list with * behind the prices are 4" or 5" (12.5cm.) pots, they can be round or band pots
No markings: usually a 1 gallon or 15 cm pots

Only on rare occasions will we ship sizes larger than 1 gallon or 15cm. pots. Additional charges might apply.

We prefer to ship regular (=expedited) mail with Canada Post as a general rule, **We will only resort to Express Post if either you insist on it or if the timing is such that the plants could be stuck in transit too long, putting the plants at risk. Expedited mail is often half to one third of the cost compared to Express post.**

Method of Payment: E-Transfer or Cheque. All orders must be prepaid before we ship unless we make other arrangements with you.

Availability: We strive to have all items on our current assortment list available but sometimes we suffer a crop failure, have to blame weather conditions or are simply sold out.

